

23 9190

Janice.Schmieding

From: Jocelyn.Boyd
Sent: Tuesday, October 16, 2012 6:28 PM
To: David.Butler; Randall.Dong; Josh.Minges
Cc: Janice.Schmieding; Colanthia.Alvarez; Daphne.Duke
Subject: FW: Phillips v. Duke (2012-331-E)
Attachments: ATT00001.jpg

COPY

Posted: 10/16/12
Dept: SA
Date: 10/17/12
Time: 1:34

From: Edwards, Courtney
Sent: Tuesday, October 16, 2012 10:08 AM
To: Joseph.Melchers; Jocelyn.Boyd
Cc: Hudson, Shannon; nathanbphillips@gmail.com; Franklin, Brian L; Shafeek-Horton, Timika
Subject: Phillips v. Duke (2012-331-E)

Joseph and Jocelyn,

I hope you are doing well.

Please see the e-mails below. Mr. Phillips has indicated that he is withdrawing his Complaint. Let us know if you need anything further.

Regards,
Courtney

Courtney D. Edwards
Attorney
South Carolina Office of Regulatory Staff
1401 Main Street, Suite 900
Columbia, South Carolina 29201
www.regulatorystaff.sc.gov<<http://www.regulatorystaff.sc.gov/>>
Tel.: 803.737.8440
Fax.: 803.737.0895

RECEIVED

OCT 17 2012

PSC SC
MAIL / DMS

The information transmitted is intended only for the person or entity to which it is addressed and may contain confidential, proprietary, and/or privileged material. Any review, transmission, dissemination or other use of, or taking any action in reliance upon this information, by persons or entities other than the intended recipient is prohibited. If you received this in error, please contact the sender and delete the material from all computers. Thank you.

From: Nate Phillips [<mailto:nathanbphillips@gmail.com>]
Sent: Thursday, October 04, 2012 1:13 PM
To: Kirby, Brad
Cc: Yarbrough, Barbara G; Sharpe, April
Subject: Re: Phillips

I concur and as such, am withdrawing my complaint against Duke Energy.

Thank You
Nate Phillips

On 10/4/2012 11:00 AM, Kirby, Brad wrote:

Dear Ms. Yarbrough,

I spoke to Mr. Phillips and he understands the changes to the Deferred Payment Plan ("DPP") that was discussed in this morning's conference call. Mr. Phillips has agreed to the first payment for the DPP in the amount of \$315.67 due by 10/19/12 and then 6 monthly installment payments in the amount of \$62.98 plus current monthly bill charges by the due date of each month's bill. It is understood that Mr. Phillip's account will incur late fees while on the DPP, as a result of computerized billing; but that Duke Energy will manually removed the late fee each month from the account while on this DPP.

Sincerely,

Brad Kirby

[cid:part1.07010406.00020503@gmail.com]

Investigator

bwkirby@regstaff.sc.gov<<mailto:bwkirby@regstaff.sc.gov>>

(800) 922-1531 ext. 75206 or

local (803) 737-5206

The information transmitted in this e-mail is intended only for the person or entity to which it is addressed and may contain confidential, proprietary, and/or privileged material. Any review, transmission, dissemination or other use of, or taking any action in reliance upon this information, by persons or entities other than the intended recipient is prohibited. If you received this in error, please contact the sender and delete the material from all computers. Thank you